

A modern dining room with a large wooden table and chairs. The room features large windows that look out onto a city street. A ceiling fan is visible above the table. In the background, there is a kitchen area with a white countertop and stools. The overall atmosphere is bright and airy.

Short-term rentals **made** to perform



Powered by **made**
Comfy

Why choose us for **short-term rental**?

RentExchange short-term rentals brings together local presence and knowledge of the Auckland market, powered by the award-winning expertise and capabilities of MadeComfy - Australia and New Zealand's leading short-term rental company.



Local experts and support

On the ground, locally-based support from your dedicated RentExchange property manager.



The professional management difference

Benefit from our specialised teams and capabilities - from 24/7 guest support, professional housekeeping, quality assurance system, dedicated pricing optimisation team and reservations concierge.



Real-time property dashboard

Easily monitor bookings and manage your calendar to flexibly use your property for yourself when you need to via our online dashboard.



Access more guest markets

Professional property marketing on all major booking websites (not just Airbnb) from Booking.com to Stayz and Expedia, as well as an exclusive listing on the MadeComfy booking website.



Trusted property partners

RentExchange is a licensed real estate agency with deep and established ties in New Zealand and MadeComfy is an official partner of Airbnb. All rental income is held in a secure trust account before distributed for payment.

How it works

1 Property assessment and sign up

We assess your property's hosting potential and get it 'guest ready'.

2 Photography and Marketing

Your property will be listed on multiple booking platforms and the MadeComfy website using professional photos and copywriting.

3 Start earning

Ongoing listing optimisation revenue analysis and nightly rate maximisation.



Short-term rentals made profitable



More channels to drive higher earnings

A significant portion of our total booking revenue across MadeComfy properties is now generated from a variety of platforms such as Vrbo, Booking.com, Expedia, and more, as well as through direct bookings via an exclusive listing on the MadeComfy website.

This means you are likely to miss out on significantly higher earnings by only listing on one booking platform.

To further ensure your property stands out from the crowd, we use high quality, professional photography and copywriting, tailored to your property's key target guest markets.

62.5 of MadeComfy's total booking revenue is generated outside of Airbnb.

*Based on MadeComfy booking data 2024.



and many more

Maximising rental revenue and guest branding through MadeComfy Corporate Travel Program and strategic marketing campaigns

Our distinguished MadeComfy Corporate Travel Program, combined with strategic marketing campaigns and MadeComfy loyalty program, is designed to maximise your rental revenue. Benefit from the power of repeat bookings, as over 700 companies consistently choose us, with an impressive 50% of bookings extending beyond three weeks. Gain a competitive edge in the dynamic short-term rental market by leveraging our initiatives.

Our clients includes

accenture

SONY

EndemolShine Australia
We are Bartley



“ I unreservedly recommend MadeComfy and offer that from a value for money and provision of service perspective, the team at MadeComfy consistently exceeds expectations.

Craig, Chief Operating Officer at Coulson Aviation



MadeComfy
loyalty
program

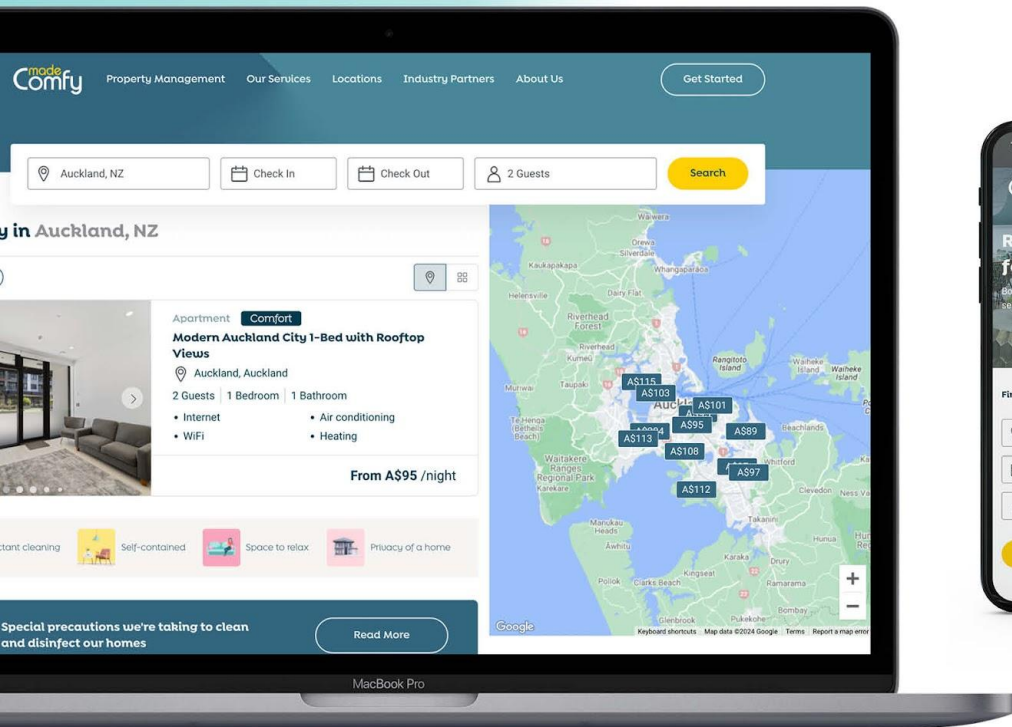
With our in-house marketing experts, we proactively collaborate with different platforms and brands to boost the visibility of your property and attract guests.



Booking.com x
Cashrewards x MadeComfy



Airbnb Experiences x MadeComfy

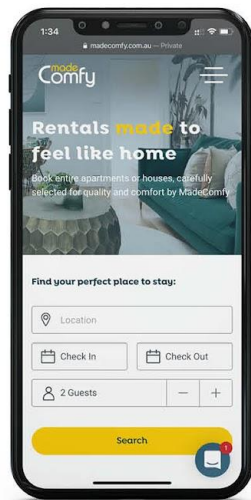


Benefit from MadeComfy bookings

In addition to listing on major booking platforms, you'll also have an exclusive listing on the MadeComfy website.

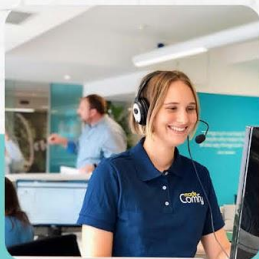
With a diversified network across multiple cities, you'll benefit from their ability to promote your property across different guest markets such as business travellers through the MadeComfy Corporate Stays program, and from their partnership channels such as tenancy referrals, staff relocations and insurance accommodation.

[View MadeComfy's properties available to book.](#)



Your property professionally managed and compliant with the NZ Healthy Homes

Benefit from our unique operations structure with specialised teams that take care of every aspect of your short-term rental, delivering consistency and quality of service.



Australian and New Zealand based guest support team

Handles all communication with our guests, from booking enquiries to checkout.



Professional housekeeping

We perform a full cleaning and turnover service, including linen changeover and restocking essentials.



Pricing and optimisation team

Responsible for implementing the right pricing strategy for your property.



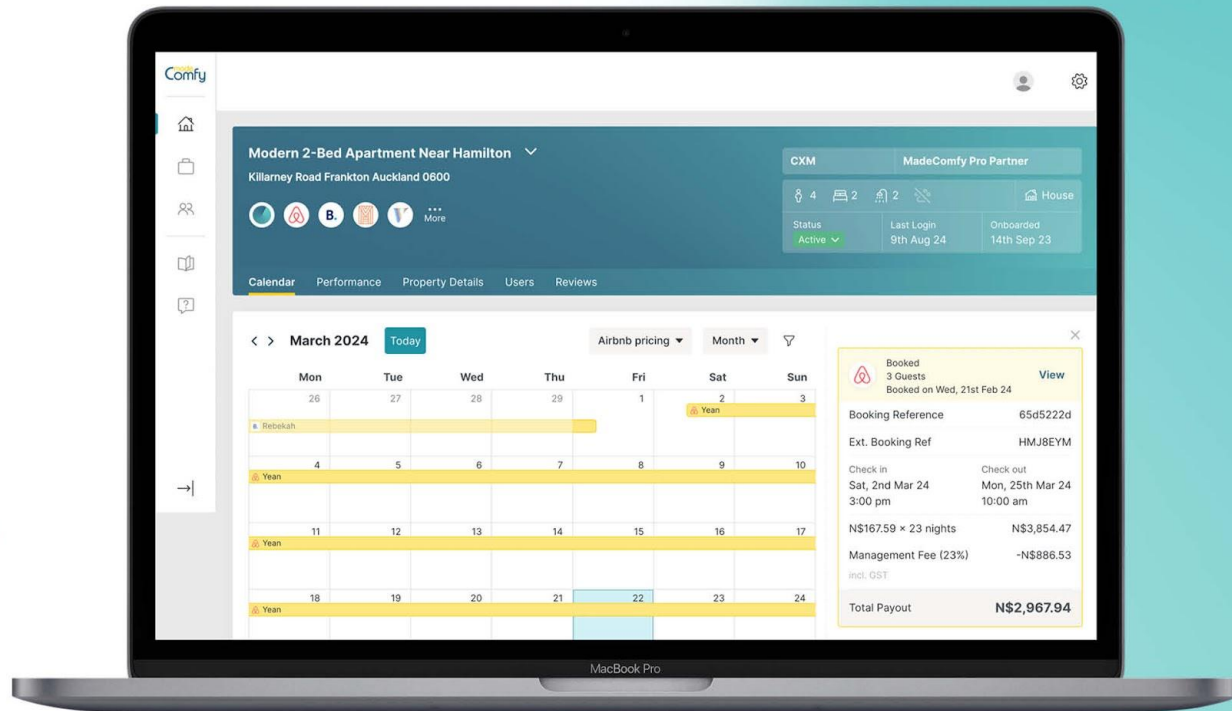
Technology and Business Intelligence



MadeComfy Dashboard

Our live Dashboard allows you to monitor the performance of your property in real time.

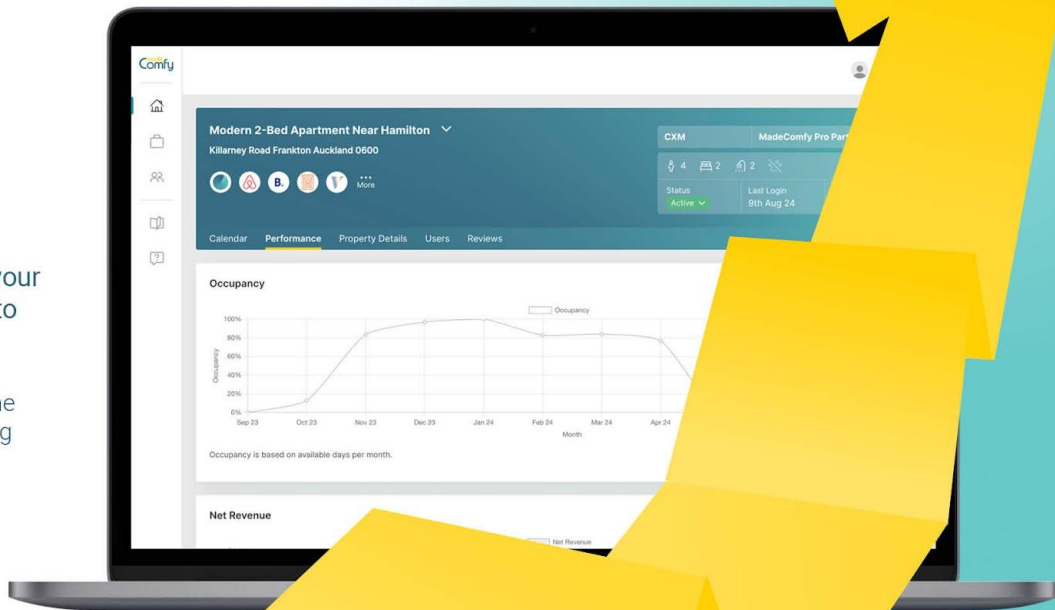
You have direct access to revenue reports, your calendar and details of your bookings with full transparency over pricing and fees collected by us.



Your property made profitable

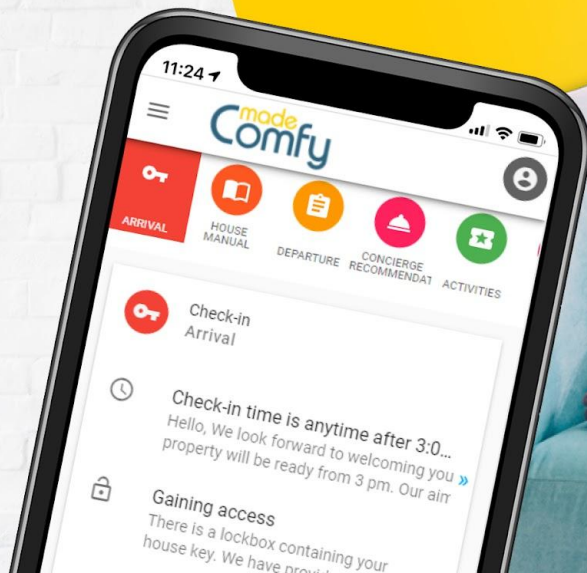
Proprietary technology and tools are used to drive your property's performance, in addition to market data to dynamically optimise nightly rates.

Pricing is updated on a daily basis to make sure you get the most of out high demand seasons and major events taking place in your city.



Digital guest guide

- Check-in instructions
- House manual
- Concierge recommendations
- Local activities and experiences
- Emergency contacts and procedures

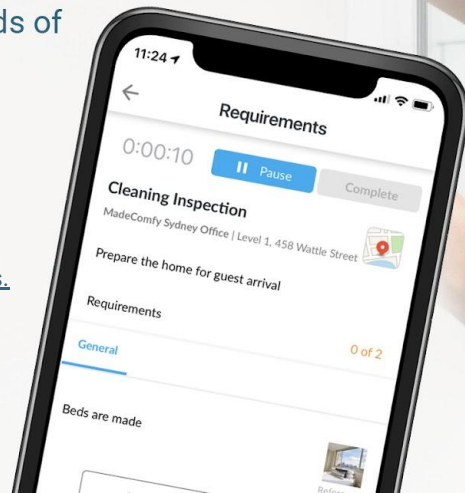


Housekeeping made digital and transparent

Proprietary technology combined with comprehensive quality assurance processes ensures every cleaning turnover is completed to high standards of presentation and consistency.

This enables real-time damage and maintenance request reporting, whilst ensuring the property is 100% ready and set up for the next guest.

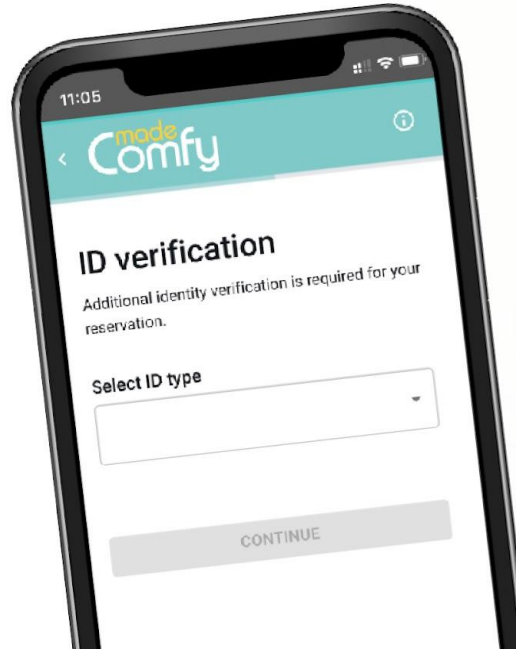
[Read more about our enhance cleaning procedures.](#)



Industry leading guest screening process

Our intelligent guest screening process minimises the chance of getting party and risky bookings and therefore prevents costs from fraud and chargebacks.

The seamless ID verification process enhances guest experience too.



A differentiated guest experience



Guest journeys **made** seamless

Fast communication

A dedicated team offering fast, after hours guest communication.

Smooth booking experience

100% ready for last-minute bookings and check-ins. All properties fully documented to ensure any guest enquiry is answered.

Smooth check-in

Clear instructions provide guests with the certainty of a positive experience from the start of the journey.

Homes with style

Not all properties make the cut! Only properties that meet modern traveller's needs.



Stunning home presentation

Professional property marketing and photography ensures your home will stand out from the crowd.

Small touches "Little extras"

Partnership with consumer brands to deliver serendipitous perks that make our guest feel valued.

Well defined recovery process

Guests are fully supported when unexpected issues occur.

Local recommendations and property guide

An online property guide offers local recommendations and is a quick reference to answer common guest questions.

Short term rentals made to love



Very highly recommended. Amazing hosts, amazing location. Will definitely come back :)

- Roula, Dubai



Our stay at this property was excellent. The apartment was great, very comfortable and clean, amazing views and location. Really good communication and instructions. Would definitely book again. Thank you!

- Toby, Victoria



We have had the most amazing stay. better than what we expected. Our cosy home away from home so comfortable and beautifully presented. Thanks, we will be back soon!

- Marina, Auckland



**Sign up
today!**

